



IMPORTANT NOTICE: PULSE NETWORK CONSTRUCTION STARTING IN YOUR NEIGHBORHOOD

Hello Neighbor,

We have exciting news – work for Pulse Fiber Internet will begin in and around your neighborhood soon. We wanted to give you a heads up and let you know what you can expect during this process.

What is Pulse?

Pulse is a trusted local Internet Service Provider (ISP) connecting the Northern Colorado community by delivering reliable and fast internet, WiFi, TV, and voice services through our multigigabit fiber-optic network. A community-owned utility, Pulse is built on a promise of local service, transparency in rates and speeds, and responsiveness second to none.

How can I identify Pulse construction?

Pulse has partnered with locally-owned and operated construction companies. Their vehicles will have clearly visible Pulse-approved contractor signs.

What can I expect?

In addition to the network construction details provided on the right, you can get more information and watch videos at PulseFiber.org/Pulse-in-Progress.



For everyone's safety, please stay at least 30 feet away from heavy equipment and active construction.

PULSE NETWORK CONSTRUCTION



Utility company technicians will mark the locations of gas, electric, communications, water, and sewer lines. The “locates” will either be paint marks that fade over time or flags in the ground. Please do not remove them from their locations. If you have questions about locates, please call 8-1-1.



Heavy equipment may be in your neighborhood, providing materials and support to the construction crews. Fiber pathways will be installed in existing public rights-of-way and utility easements using directional boring. Research shows that this method is the most efficient installation approach.



We will install “fiber vaults” to contain fiber equipment in some yards. These boxes sit underground, so upon completion, you will only see the top of the box, similar to water meter covers. Often, the fiber vaults will be co-located next to existing utilities for minimum overall impact.



To keep the project moving forward, please do not park in construction zones. “No Parking” areas will be designated with cones and signage. If parking will become temporarily unavailable, signage will be posted 24 hours or more in advance. Rest assured, we will work with you to get in and out of your driveway and neighborhood.



Crews will install fiber network equipment, restore landscaping, and clean up after themselves. When we're done, you'll receive a note on your door. You will be notified if anything out of the ordinary occurs on your property during this process.



**FOR MORE
INFORMATION:**



Construction Hotline: 970-775-8778



Customer Service & Billing: 970-541-4990



PulseFiber.org

When can I sign up for Pulse?

Laying the fiber is the first in a multi-step process to build the Pulse network. We will reach out again when we are ready to sign up customers for service. However, you can alert us of your interest and receive email updates from us by visiting PulseFiber.org/Check-Availability and completing form.

We'd love to connect with your HOA.

If you are an active member of your neighborhood's Homeowners' Association (if there is one), or if you know someone who is, please make sure we've got the best contact information for your community by completing the short form at PulseFiber.org/HOA.

We look forward to bringing you an exceptional internet experience! If you have any questions or would like more information, please don't hesitate to reach out.

With thanks,

Jerry Schleiger, Pulse Broadband Operations Manager & your local Pulse Team



UTILITY LOCATE FLAG



PARTNER VEHICLE



How can I find out more?

For questions or concerns about construction in your neighborhood:

- **Construction Hotline:** 970-775-8778

For general questions about Pulse:

- **Pulse Information:** 970-541-4990
- **Email:** Pulse@LovelandPulse.com
- **Website:** PulseFiber.org

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